



# State and Local Modernization with Brite Systems:

Texas DIR DBITS Overview

## Introduction.

Brite Systems is a Salesforce Summit-Tier Consulting Partner specializing in the delivery of secure, scalable, and mission-critical solutions for state and local government agencies. With deep public sector expertise, Brite supports agencies across Health and Human Services, Regulatory, Licensing, Workforce, Utilities, and Public Safety programs by modernizing legacy systems, strengthening data governance, and improving service delivery. Leveraging the Salesforce platform and related technologies, Brite provides end-to-end services including advisory and planning, system design and configuration, data migration, integration, training, deployment, and ongoing support. Our proven delivery frameworks, public sector-focused approach, and collaborative partnership model enable agencies to reduce risk, maintain compliance, and implement sustainable solutions that support both immediate program needs and long-term modernization goals.

## Application Development, Maintenance, and Support, Technology Upgrade, Migration, and Transformation; and Enterprise Resource Planning (ERP)

- **Application Development** is the development of new applications which may be mainframe, server, network-based, web-based or a combination and may require interfaces to existing applications.
- **Application Maintenance and Support** includes troubleshooting, modifying, maintaining, improving security, and enhancing legacy systems and applications which may be running in a production environment.
- **Technology upgrade, migration, and transformation** may be accomplished by converting/migrating legacy applications to new technology, either with or without new business functionality. It may also include introducing new technology into the enterprise and managing any changes as a result of the introduction.
- **Transformation** may include assessments of the current application portfolio, evaluation of the technology assets before beginning technology transformation and Business Case development for justification of an initiative. Part of the transformation journey may include planning, analysis, requirements development, proof of concept, deployment, implementation, integration, remediation, data migration, documentation, application programming and support services, and training support.

# Business Intelligence (BI), Data Management, Analytics, and Automation, including Data Warehousing

- **BI** enables an organization to perform in-depth analysis and includes, where required, data mining of detailed business data providing real and significant information to business users. BI may include an integrated group of operational and decision support applications and databases. BI makes use of tools designed to easily access data warehouse data. A data warehouse collects, organizes and makes data available for the purpose of analysis and gives organizations the ability to access and analyze information about its business. The function of the data warehouse is to consolidate and reconcile information from across disparate business units and IT systems and provide a context for reporting and analysis.
- **Road mapping** for a data warehouse initiative may include assessment of technology and infrastructure, as-is documentation, business requirements gathering, use case development, and reporting requirements analysis.
- **This category** includes solutioning data warehouse architectural design, data warehouse processes and sourcing, extraction, transformation, analytics, and loading of data sources; planning, assessment, product installation and tuning; prototype development, deployment, data cleansing, data mart development and support; data migration, integration with data mining; integration with business intelligence tools, artificial intelligence, and/or systems; data scrubbing; data transformation; training and knowledge transfer.
- **Data governance planning and implementation, and Business Analytics and Reporting (BAR)** is also included in this category.

## Contact BRITE.

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